

Financial Policy

General Information

- Please bring your insurance card to every visit and be prepared to present it to the receptionist upon request. If you have a change in insurance coverage or have a new insurance card please notify us as soon as possible. It is the patient's responsibility to provide accurate and complete billing information.
- Our clinic participates in the Medicare & Medicaid programs.
- As a courtesy, all health insurance claim forms will be processed for you after direct assignment of benefits is given. All charges for services are the patient's responsibility. Disputes regarding usual and customary issues are between the patient and their insurance carrier.

** A fee of \$15 will be charged when you ask us to complete a disability or other type of personal insurance form.

- A 24 hour advance notice is required if you cannot keep your new patient or nuclear imaging appointment. Failure to provide notice will result in a \$25 missed appointment fee. This fee cannot be billed to your insurance carrier and payment is expected at the time of your next scheduled appointment.
- Many insurance carriers require a co-pay for office services. You will be required to pay this fee at the time of service. **A \$10.00 billing fee per statement will be charged for any co-pay not paid at the time of service.**
- We offer a payment plan to our patients with special circumstances. Please ask to speak to our financial counselor.
- We accept Visa, MasterCard and Discover as additional forms of payment.

Patients without Medical Insurance

- New patients who do not carry medical insurance are asked to speak to our financial counselor to arrange a payment plan.

Questions

- Our financial counselor will be available to discuss any billing issues with you. Please inquire at our reception desk in Wausau or call 715-847-2611 Ext. *52668 or 1-800-441-4013 Ext. *52668.